

# TonerSaver™ FAQ

A Simple Software Solution to the High Cost of Enterprise Laser Printing

TonerSaver provides organizations with the ability to reduce toner expenditures by up to 50%. TonerSaver is easy to use & deploy, requires minimal IT resources and maintains excellent print quality.



## General Questions:

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- Q.** *What operating systems does TonerSaver support?*  
**A.** TonerSaver supports Microsoft Windows 2000 Professional, Windows XP Professional, Windows Server 2000 and Windows Server 2003.
- Q.** *Is Linux/UNIX supported?*  
**A.** TonerSaver supports printing from a Windows client to a Linux/UNIX print server. TonerSaver is currently not supported on Linux/UNIX workstations.
- Q.** *Is Novell NetWare supported?*  
**A.** Currently Novell NetWare is not supported
- Q.** *Is Windows NT 4.0 supported?*  
**A.** Currently Windows NT 4.0 is not supported

## Printers and Drivers:

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- Q.** *What printers does TonerSaver work with?*  
**A.** TonerSaver supports laser printers from all major printer manufacturers including: Canon, HP, Lexmark, Xerox and more.
- Q.** *Does TonerSaver support inkjet printers?*  
**A.** TonerSaver does not currently support inkjet printers. Our InkSaver product offers support for inkjet models. Please visit [www.inksaver.com](http://www.inksaver.com) for more information.
- Q.** *Does TonerSaver work with multi-function printers and/or copiers?*  
**A.** Support for these models is dependant on the driver available. Savings can only be realized when printing through a printer driver; savings would not be applied when using the photocopier or fax functions of these units.

### Contact Us

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Contact us today if you have any further questions regarding TonerSaver and how it can improve your bottom line. Please contact us at the following:

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### Printers and Drivers: (continued)

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- Q.** *TonerSaver works with networked printers. Can TonerSaver also work with locally attached printers?*
- A.** Yes, locally attached printers are supported. Currently printers which are attached locally can be managed by the Local Object Manager in TonerSaver Administration.
- Q.** *What types of printer drivers are supported?*
- A.** TonerSaver currently supports PCL 5C, PCL 5E, PCL 6 and PCL XL based drivers.
- Q.** *Are Postscript drivers supported?*
- A.** This release of TonerSaver does not support PostScript drivers. You can save toner with a PostScript printer by installing the manufacturer's PCL driver.
- Q.** *Are Unidrv-based drivers supported?*
- A.** TonerSaver does support Unidrv-based drivers. We do require the TonerSaver driver to be installed on both the client and print server in this case.
- Q.** *Does TonerSaver support color printers?*
- A.** Yes, TonerSaver supports both monochrome and color printing
- Q.** *How does TonerSaver affect the speed of printing?*
- A.** TonerSaver has been designed to have minimal impact on printing performance. There is no noticeable delay when printing with TonerSaver installed.
- Q.** *What effect does TonerSaver have on the printing process?*
- A.** TonerSaver operates behind the scenes and has no noticeable effect on the printing process. If the TonerSaver Server is down print jobs will proceed with no savings applied.
- Q.** *Does TonerSaver need to be installed on my print server?*
- A.** TonerSaver is not required to be present on the print server. However, in the case of Unidrv-based drivers, TonerSaver must be installed on both the client and the print server.
- Q.** *Does TonerSaver replace my original printer driver?*
- A.** No. The TonerSaver driver works with the installed driver and does not replace it, modify it or inhibit its functionality.

### Output

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- Q.** *What can the savings level be set to?*
- A.** TonerSaver supports savings from 0-50%.
- Q.** *Can TonerSaver work with third-party toner cartridges?*
- A.** Yes. TonerSaver works with both OEM and third-party toner cartridges.
- Q.** *How do I determine the optimal savings level to maximize print quality and cost savings?*
- A.** The quality of output at various savings levels will depend on the printer model and driver being used. The calibration page tool featured in the TonerSaver Printer Manager allows you to determine the optimum setting for your printer.



For more information, visit: [www.softwareimaging.com](http://www.softwareimaging.com) or email: [info@softwareimaging.com](mailto:info@softwareimaging.com)

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